



ClearSight Networks Newsletter

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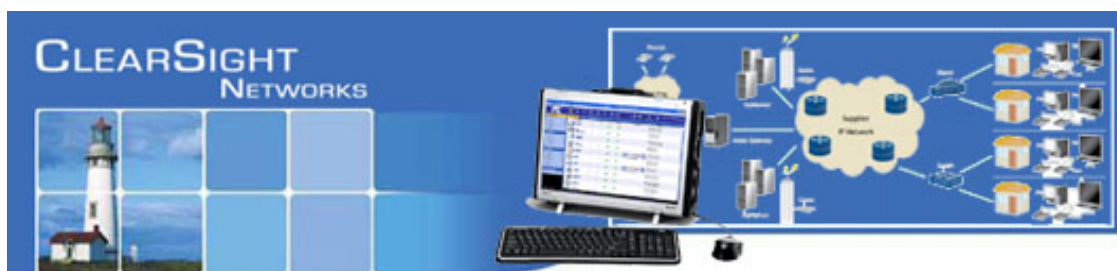
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ClearSight Networks Hits the Road in Europe



Our highly focused sales team will be staging a week long road show in Europe during the 1st week of June 2008. Among the countries they will be visiting are Germany, France and the United Kingdom. There will be a similar show for the Americas in late June.

The road show is designed to showcase the new ClearSight Network Time Machine® 6.5 product.

This release, scheduled to ship in July 2008, has the following features.

- 4 GbE ports support
- Atlas navigation solution with reporting/index functions
- Multi-user remote access of NTM agents
- High performance new hardware platform

This event is more than just presentations and demonstrations. Distributors will get hands-on training and prospects will see first and the power of Atlas and the NTM solution. During each stop in the tour, there will be time devoted exclusively to answering questions about the product, as well as talking about planned roadmap features.

Please join ClearSight in this exciting and informative road show to celebrate our new 6.5 release. Contact [Bo Han](#) for more additional information at bhan@clearsightnet.com.

ClearSight's Software Maintenance Policy

ClearSight Offers Free Software Trial To Help LAN Engineers Prevent Outages in their Networks

[To download the free trial](#)



ClearSight Analyzer (CSA) is an advanced network monitoring and analysis tool that shows all activity on your LAN enterprise network via a simple, intuitive yet powerful user interface.

The tool is specifically designed to pinpoint problems and issues found on networks delivering triple-play services such as IPTV and VoIP.

Download a free, fully functional, 14 day trial version of the latest version of CSA today and see the difference visual troubleshooting can make in helping you locate problems and issues before they turn into network outages.

Upcoming Events

Troubleshooting Voice Over IP Using The ClearSight Network Analyzer

With the prevalence of Voice over IP (VoIP) applications within the enterprise, it is important to understand the common problems encountered by system administrators and engineers and how they can use a VoIP protocol analyzer to isolate the causes of these problems.

Tue, Jun 3, 2008
10:00 AM - 11:00 AM PDT

[Register now](#)

To ensure that your company receives the latest available updates, upgrades, and support for our products, including the ClearSight Software Analyzer/Distributed and the Network Time Machine, we recommend that you stay current on your Software Upgrade Support (SUS) contract.

With all initial ClearSight product purchases, a one year of SUS is included at no additional charge. There is a nominal cost for additional years of coverage. Please contact ngear@clearsightnet.com to get a quote or request more information. You may also contact us to check on the status of your SUS contract.

We at ClearSight constantly make changes to improve our products. Make sure you are active with your SUS so you can benefit from our latest enhancements. The most recent release of the ClearSight Software Analyzer product was version 6.0.9.



ClearSight/Spirent @ China VoIP & Next Gen Services Conference



China VoIP & Next Gen Services Conference & Expo

For the past 10 years, the China VoIP Conference & Expo has opened its doors once a year to address the ongoing evolution in the telecommunication industry. It is one of the leading VoIP conference and expos in all of China.

From May 14-15, ClearSight products were exhibited at the Spirent booth. Spirent is a long-standing partner of ClearSight. During this event, ClearSight showcased its the triple-play and Network Time Machine solutions. The award-winning ClearSight Software Analyzer was also on display.

Product and Feature Flash

Do you have a few minutes? Here's a fun, informative and interactive way to learn about our products and features. It's a link to a flash animation which guides you through our solutions. Learn how to analyze VoIP and IPTV traffic. See how the multi-segment analysis feature of our analyzers can help you detect complex network problems.

[Download the video](#)

How to use ClearSight Software Analyzer 6.0.9 New Features

ClearSight Software Analyzer (CSA) is an advanced network monitoring and troubleshooting tool that quickly isolates the root cause of problems anywhere from the application layer all the way down to the physical layer.

The latest enhancements include:

- IPsec Decode Support
- Multi-Segment Analysis for SIP-H.323 Combined Flows
- Wimax R6 Decode Support
- Video Playback Enlarged Screen Option
- New Trending Charts in VoIP Flow Reports
- Gigabit Link Down Alarm
- Third Party Decode Engine Upgrade



Download an informative powerpoint presentation and trace file to learn how to use so of this new features by following this link:

<http://www.clearsightnet.com/upload/files/1214400775896402883.ppt>

ClearSight's Customer Service Group



My name is Ed Brown and I'm the new customer service manager. As a growing company we need to keep our focus on what's important. And that is you the customer. We have a big saying on a large wall by the entrance to our office that reads: "If we don't take care of our customers someone else will". We are committed to taking care of our customers. We want to hear from you on:

How well we are doing, and more importantly, what we aren't doing so well.

Are there things that we can do a better job of explaining, or where a white paper would help?

Are there any support services that we could offer to help you?

Are there any features you would like to see implemented?

Would you like to participate in a ClearSight community where you can ask other users questions?

Do you have any tips on ways to better use the program that you would like to share with others?

If you have a comment "C either bad or good "C I'd love to hear it. No question or comment is too big or too small. You can send your comments to comments@clearsightnet.com.